



# Welcome Back!!!

We are working with families and friends to create safe, physically distant, outdoor visiting opportunities. These visits are dependent on certain federal, state and community COVID-19 requirements, as well as the facility COVID-19 status and staffing levels. **The visits are subject to change without notice, so please check with the facility before you set out for your visit.** Thank you for following these guidelines and keeping safety a priority!

Residents have health screens several times a day. If a resident's vital signs deviate from their normal or a potential COVID-19 symptom appears, we will ask you to reschedule your visit.

## Guidelines for Visitation:

- Visits will be scheduled in 20-30 minute increments, depending availability.
- Only one resident/couple will visit with up to two guests at a time from the same household.
- Children under the age of 12 are not allowed during visitation, at this time.
- Please arrive 10 minutes prior to your scheduled appointment, call the facility to let them know you arrived and wait in your vehicle. Unfortunately, delays in the process may result in shortened visits.
- Always wear your mask.
- As soon as they are able, staff will complete the screen and have you sign the screen visitation commitment. Staff will provide educational material to you prior to your visit regarding COVID-19, hand hygiene, cough etiquette and social distancing.
  - What you should know about COVID-19 to protect yourself and others
  - Stop the spread of germs
  - Face Mask Do's and Don't's



- You will then be escorted to the assigned area.
- The resident will be escorted to the designated visiting area. The resident will be provided a mask and hand sanitizing prior to being escorted to the visitation area. The mask must remain on during the visit.
- Residents and Visitors will not be able to hug or touch one another. We are so sorry as we know this is hard!!!
- Visits will occur with discreet oversight of our staff to ensure that safety practices are always followed.
- After the visit, the resident will be helped back into the facility.
- Once the resident is inside, you will then be able to return to your vehicle.
- No Pets are allowed at the visitation, but they are welcome to visit outside the resident window.
- No items may pass between the resident and visitors. There will be an opportunity to drop off gifts through staff upon arrival.
- Visitors cannot enter the building for any reason. Please use the restroom before you come for a visit.
- On inclement weather days, we will reach out to you to reschedule.
- We are grateful that this opportunity is now available. PLEASE, if any visitor develops COVID symptoms within 48 hours after their visit or is notified of exposure to a person who has tested positive and the exposure was in the 14 days prior to the visit, report these symptoms or exposure to us immediately so we may institute contact tracing measures. It may impact all of our residents.

We hope you have a wonderful visit and appreciate you adhering to this guidance. You have been greatly missed!!!

NOTE: Visitation and the Phases of Re-opening will vary slightly based on local area restrictions and factors, such as internal exposure, local or state health department guidance, staffing, testing, PPE, etc. We will continue to monitor new information on COVID-19 as well as any impact the pandemic has on the facility as we consider future plans. Should we see a change in the virus or increase in cases, we will pause our efforts and resume restricted operations protocols and evaluate our next steps.